



New application for the Federal Office for Civilian Service (ZIVI): ZiviConnect



From Legacy Systems to Agility: ZiviConnect Goes Live

> *ZiviConnect* connects host organizations, civilian service participants, partners, and the Federal Office for Civil Service (ZIVI). With *ZiviConnect*, adesso is replacing the Federal Office for Civil Service's outdated E-ZIVI system. The new application was developed from the ground up using agile methodologies and a modern microservices architecture, including migration, integration, quality assurance, and long-term operations and support, in close collaboration with ISCeco and the client. With a strategic framework agreement designed to last up to twelve years, the project lays the foundation for continuous development.

BENEFITS FOR THE CLIENT

- > Achievement of a major milestone in the digitalization strategy
- > Efficiency gains through digitization and automation
- > Cost reduction and long-term future readiness
- > Improved user experience for 30,000 users

” Together with our development partner adesso, we successfully went live within the defined timeframe and budget. We are very proud of this achievement. Thank you for the excellent collaboration.

*Marco Meyer, Chief Digital Officer,
Federal Office for Civilian Service*

