

REFERENCE



Digitalization of Energy Consulting in the Canton of Aargau



○ Digitalization of Smart Energy Consulting in the Canton of Aargau

- > **energieberatungAARGAU** is the canton's central point of contact for all questions regarding energy efficiency, renewable energies, and cantonal energy legislation. As demand grew, so did the administrative workload. Together with adesso, the consulting process was digitalised based on **Low-Code** platform – with standardized workflows, automated case assignment, and end-to-end traceability.

BENEFITS FOR THE CLIENT

The result is consistent processes and, above all, a stronger focus on substantive advice rather than administration:

- > **Clear, real-time** traceability of all consulting cases
- > **Reduced administrative effort** in recording, processing, assigning and billing
- > **Greater focus** by energy experts on professional consulting

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adesso quickly understood our requirements and translated them into lean, practical solution using a **Low-Code** platform. We particularly valued the open collaboration – a list of requirements became a tool that truly eases daily work.

*Benjamin Steiger Project lead,
Canton Aargau*

