

MANAGED SERVICES WITH ADESSO



YOUR ADVANTAGES WITH OUR MANAGED SERVICES

Full transparency and control

Thanks to SLA reporting, regular coordination, and clearly defined responsibilities

Continuous optimization of your IT services

Through active problem management and ongoing improvement processes

Use it like it's SaaS – full control despite outsourcing

Combines the convenience of SaaS with individual customization and system sovereignty

SmartShoring for maximum flexibility in resources

Local, nearshore and offshore teams can be flexibly combined without sacrificing quality

Flexible SLAs & support models

Available from standard office hours to 24/7 support, via ticketing portal, email, or phone

Modular structure & predictable costs

Our modular services are customizable and scalable to meet your needs

ADESSO SOLUTIONCARE: SCALABLE SERVICES, PREDICTABLE COSTS, STABLE OPERATION

Are you facing challenges due to a shortage of skilled workers, high operating costs, and increasing complexity that is slowing down your IT environment? With our managed services, you can ensure stability while creating space for innovation.

HOW WE CAN SUPPORT YOU WITH OUR MANAGED SERVICES

Room for innovation – outsource support and maintenance to stay focused

IT teams lose their innovative edge when they are preoccupied with operations, support, and maintenance. We manage the entire IT lifecycle – from operations to continuous development, whether your systems are in the cloud, on-premises, or in hybrid environments. This allows you the freedom to concentrate on strategic initiatives.

Maximum IT availability – flexible modular design

With adesso SolutionCare, you receive highly available IT services that can be customized through a modular design. Our flexible SLAs and predictable costs ensure stable, scalable operation of your IT systems.

Secure more value – minimize cost traps

Technical debt and legacy systems drain your resources. We help mitigate these issues through maintenance, troubleshooting, and knowledge transfer, supported by specialized services such as cloud management, application management, and SAP.

Minimize key player risk and secure IT knowledge

Dependence on specific individuals can jeopardize operations and stability. adesso provides well-coordinated teams, secures vital knowledge, and offers available capacity – even during outages, peak loads, or temporary needs such as vacation replacements or maternity leave.

Do you have questions about our offer or would you like to know more about how we can support you in this context? Please feel free to contact us.

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