

INCREASING INNOVATIVE STRENGTH WITH MANAGED SERVICES



HOW TO INCREASE INNOVATIVE STRENGTH

YOUR STARTING POSITION



Innovation time and space is limited in your company. The reason lies in the need to tie up and maintain specialist IT staff in operations, support, maintenance and lifecycle management of existing IT solutions.

INNOVATION VERSUS OPERATIONS

IT solutions are designed to help firms support core business and drive innovation. However, the experience of many companies shows that the IT staff required for this are tied up to a large extent in supporting existing IT solutions. In addition, maintaining necessary know-how is rarely one of the core competencies of companies. Yet at the same time, the operation, support, maintenance and lifecycle management of IT solutions are an important foundation - and indispensable for sustainable business success.

A DILEMMA FACING MANY COMPANIES

Ensuring operational business while at the same time driving innovation: Wouldn't it be more effective to rely on a flexible, scalable organization to provide and maintain your IT solution? An organization that ensures the preservation of know-how and, through synergy effects, keeps the costs for this stable and predictable. To maintain such an organization, the critical size and the necessary competencies and processes are often unavailable internally in your company. So what now?

OUR SOLUTION



'adesso SolutionCare' Managed Services takes the weight off your organization's shoulders and ensures stable operation, support, maintenance and lifecycle management of your IT solutions.

ADESSO HAS THE SOLUTION

With our flexible and scalable Managed Services approach 'adesso SolutionCare' we are there for you. Through synergies in the service organization and the provision of specific know-how, adesso SolutionCare guarantees stable and plannable costs in connection with guaranteed service parameters (SLAs) such as service and response times as well as the guaranteed availability of the required professional capacity.

