

Legally compliant procurement for the Canton of Aargau



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- > The existing system Tutoris GEDA for public health licensing in the Canton of Aargau was outdated. The Department of Health and Social Services wanted to replace it with a modern business application – tendered in a legally compliant manner and built on a solid foundation of requirements.

CUSTOMER BENEFITS

- > Structured, verifiable requirements catalog as a solid basis for the tender
- > Legally compliant separation of requirements consulting and procurement – eliminating any risk of appeal
- > Clear overview of target processes, use cases, and roles and permissions concepts for all licensing types
- > Smooth system implementation thanks to a comprehensive data migration and testing concept

” Entrusting the requirements gathering to a competent, objective specialist was a key success factor in this project.

*Dr. Peter Weber
CDO / Project Portfolio Manager,
General Secretariat,
Department of Health and Social
Services,
Canton of Aargau*



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Challenge

- > The existing Tutoris GEDA system for managing public health licenses was outdated.
- > Structuring the entire requirements landscape for licensing and supervision within the Health Department.
- > The tender had to be prepared in compliance with Swiss public procurement law (BöB/VöB) and in a legally robust manner.
- > Lack of a clear basis for identifying the most suitable provider.

Customer benefits

- > A requirements catalog serving as a solid, verified foundation for procurement.
- > Neutral guidance protects against appeals and delays.
- > Clearly documented target processes, use cases, and roles and permissions concept.
- > Well-founded, transparent provider selection thanks to clear evaluation criteria.

Solution

- > Application of the **adesso two-phase model**: requirements engineering and procurement as separate, closely integrated phases.
- > Pre-evaluation, including an exchange of experiences with other cantons.
- > Series of workshops to define target processes for each licensing type (BPMN 2.0, UML 2.5).
- > Support during the tender process, provider selection, data migration, and testing.